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BY VERSAFILE

**Leading Specialty Chemicals
Company Streamlines
Document Management with
docuflow for SAP**

OVERVIEW



A global specialty chemicals company embarked on a journey to modernize its IT landscape and replace legacy systems.

Central to this transformation was the need for a robust document management solution that could seamlessly integrate with their existing systems, optimize storage, and support end users preferred interfaces like SAP Fiori. The company partnered with docuflow for SAP along with one of VersaFile's OEM partners to achieve these goals, resulting in a streamlined, scalable, and compliant document management process. Here's how they did it.



THE CHALLENGE



A Global Challenge: Modernizing Legacy Systems

In the ever-evolving world of specialty chemicals, staying ahead means embracing change. For one global leader in the industry, the challenge was clear: modernize their IT infrastructure to remain competitive. With operations spanning continents, the company set its sights on transitioning from legacy systems like SAP ECC and Microsoft Dynamics AX to SAP S/4HANA across its supply chain and business operations.

However, this transformation wasn't just about new software; it was about rethinking how critical documents—purchase orders, quality certificates, and billing records—were managed. They needed a robust document management solution to handle these changes seamlessly.

- **Efficient document storage:** The solution needed to accommodate various document types, including purchase orders, quality certificates, and billing records, while also storing metadata in a structured and compliant way.
- **Minimizing SAP database usage:** The aim was to reduce costs by offloading and minimizing the storage of large quantities of documents on the SAP HANA database and instead leverage an external system for document storage.
- **Seamless integration with SharePoint:** Since the company was already utilizing SharePoint for specific document storage requirements, they sought a solution that would integrate seamlessly with their existing Microsoft Azure environment.
- **Support for SAP Fiori:** The company's end users preferred using SAP Fiori applications over the traditional SAP GUI and needed a solution that would adapt document workflows for users accustomed to Fiori applications.

Due to the project's scale and complexity, the company required a dependable support model to maintain system stability after implementation and facilitate ongoing enhancements.

THE SOLUTION



docuflow for SAP: The Perfect Fit

After a thorough evaluation of multiple options, the company partnered with VersaFile and their OEM Partner. The reasons were clear: docuflow's robust integration with Microsoft Azure and SharePoint.

- **Centralised Document Management:** A system capable of handling various document types, including purchase orders, lease agreements, quality certificates, and billing records.
- **Bi-directional Metadata Transfer:** The capability to automatically capture and store metadata from documents between SAP and SharePoint, ensuring compliance with regulations, especially for critical documents like certificates of analysis and billing records.
- **Robust integration with Azure SharePoint:** Enabling the organization to offload document storage from the SAP HANA database and save cost by preventing excessive memory usage on their SAP servers.
- **SAP Fiori Support:** While the preference for Fiori apps initially posed challenges, the VersaFile team adjusted and offered flexible support to ensure the solution aligned seamlessly with the company's Fiori-based workflows.

Overcoming Challenges with Collaboration

Time zones and complex workflows posed significant hurdles. However, through a collaborative strategy, a well-structured and efficient implementation process, daily status calls, and defined timelines, the project progressed in a timely and organized fashion.

VersaFile's team collaborated closely with the company's global process owners (GPOs) for each SAP module, making sure that the document management solution addressed the unique needs of every area.

KEY OUTCOMES



Outcomes That Made A Difference

By choosing VersaFile's docuflow for SAP, the company achieved several key outcomes:

- **Efficient Document Management:** Improved system performance by offloading significant document volumes from SAP servers. Documents such as purchase orders and billing records are now stored in SharePoint with bi-directional metadata for easy retrieval and compliance.
- **Streamlined processes:** Enhanced document management systems by enabling 8-10 different document types to be routed to SharePoint via docuflow instead of being stored in the SAP HANA database.
- **Enhanced User Experience:** The integration with SAP Fiori allowed end-users to seamlessly maintain their preferred interface without any interruptions.
- **Improved Compliance:** The solution meets audit requirements by securely storing essential documents, like original billing records, and allowing for easy access whenever necessary.
- **Collaborative and flexible support:** The VersaFile team provided exceptional support during implementation, with daily calls for effective communication and progress tracking. The solutions adaptability, particularly with Fiori, was highly appreciated.
- **Ongoing optimization:** The company continuously monitors system usage and database growth to ensure the solution remains cost-effective and scalable as their document management needs evolve.

This case study illustrates how a prominent specialty chemicals company successfully implemented **docuflow for SAP** to optimize its document storage processes, seamlessly integrate with its existing IT infrastructure, and facilitate its SAP S/4HANA transformation. The project highlights VersaFile's ability to provide both technical proficiency and flexible support, allowing the company to efficiently meet its document management and compliance goals.



“The people I worked with were just particularly friendly. They were so easy to work with. Getting on a daily call with them for an hour was very efficient. I was quite surprised at how efficiently we could complete setup, working remotely. I really enjoyed my experience working with VersaFile because I learned quite a lot.”



ABOUT US



VersaFile® helps organizations running SAP to save money and time by modernizing how they integrate and automate content across their organization. Most SAP customers are saddled with expensive, monolithic ECM systems to manage & integrate their SAP content, which is critical to operating their business, but to date...there have been no real alternatives to this approach.

Today, with our docuflow for SAP product, we provide a modern, quick-to-implement content integration platform that not only allows SAP customers to achieve this critical capability but can use more modern cloud-based platforms such as Box, Microsoft 365, and AWS S3. This enables customers to:

- Save costs on legacy systems
- Save time with easier automation, and
- Reduce compliance risk

Our promise is outcomes that make a difference and implementations that add value, even if it costs us!

Ready to get started?

BOOK A CONSULTATION

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