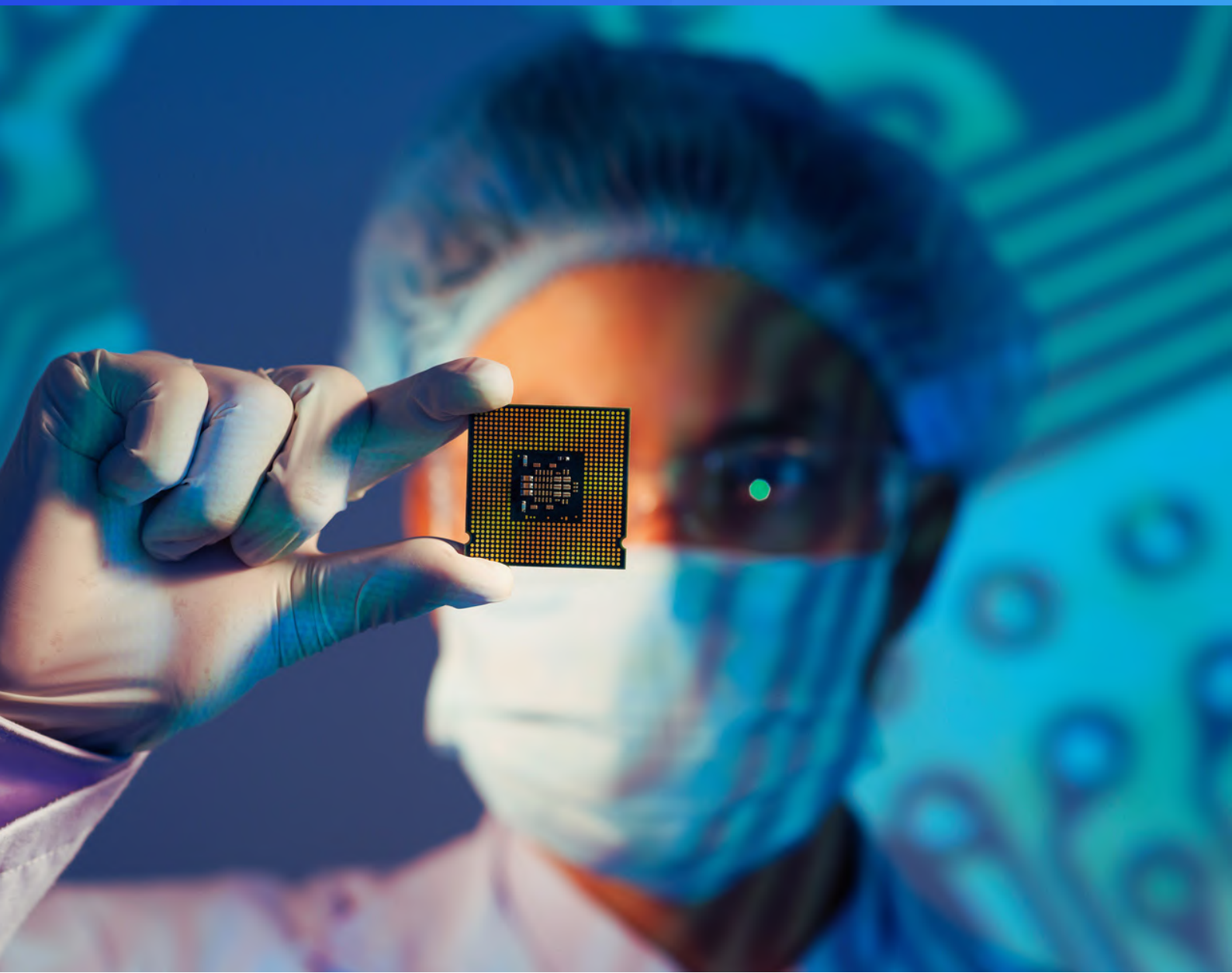
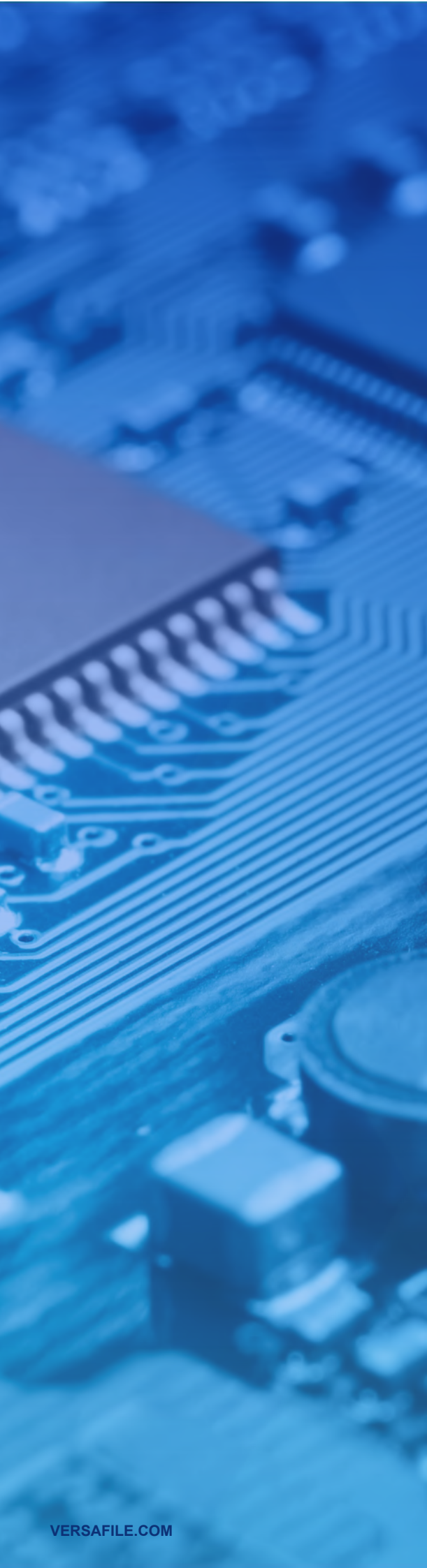


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INNOVATOR IN ELECTRONICS

From Archives to Action: Centralized, Secure HR Content with docuflow for SAP SuccessFactors





Murata Electronics North America (MENA) transformed its HR document management by replacing fragmented, manual filing with a modern, governed model. Using a secure repository integrated with docuflow for SAP SuccessFactors, MENA automated folder creation, document routing, and controlled access for sensitive personal data. Delivered as a managed SaaS service, the solution enhanced compliance and efficiency while keeping IT involvement minimal

At a Glance

- Managed SaaS implementation with SAP SuccessFactors integration
- ~17GB/900 employee files migrated from legacy archives
- Sensitive data managed in restricted HR-only areas
- Timeline: Oct 2023 → Apr 2025
- Supported Onboarding 1.0 → 2.0 and enterprise validation

The Challenge

MENA's HR operations had relied on manual processes with limited automation. Sensitive personal data was stored in legacy structures without sufficient segmentation, requiring lots of manual effort to mitigate any risk. The team also had to manage disconnected sources—including archived PDFs, local drives, and email—which made consistency and audit readiness difficult.

The Solution

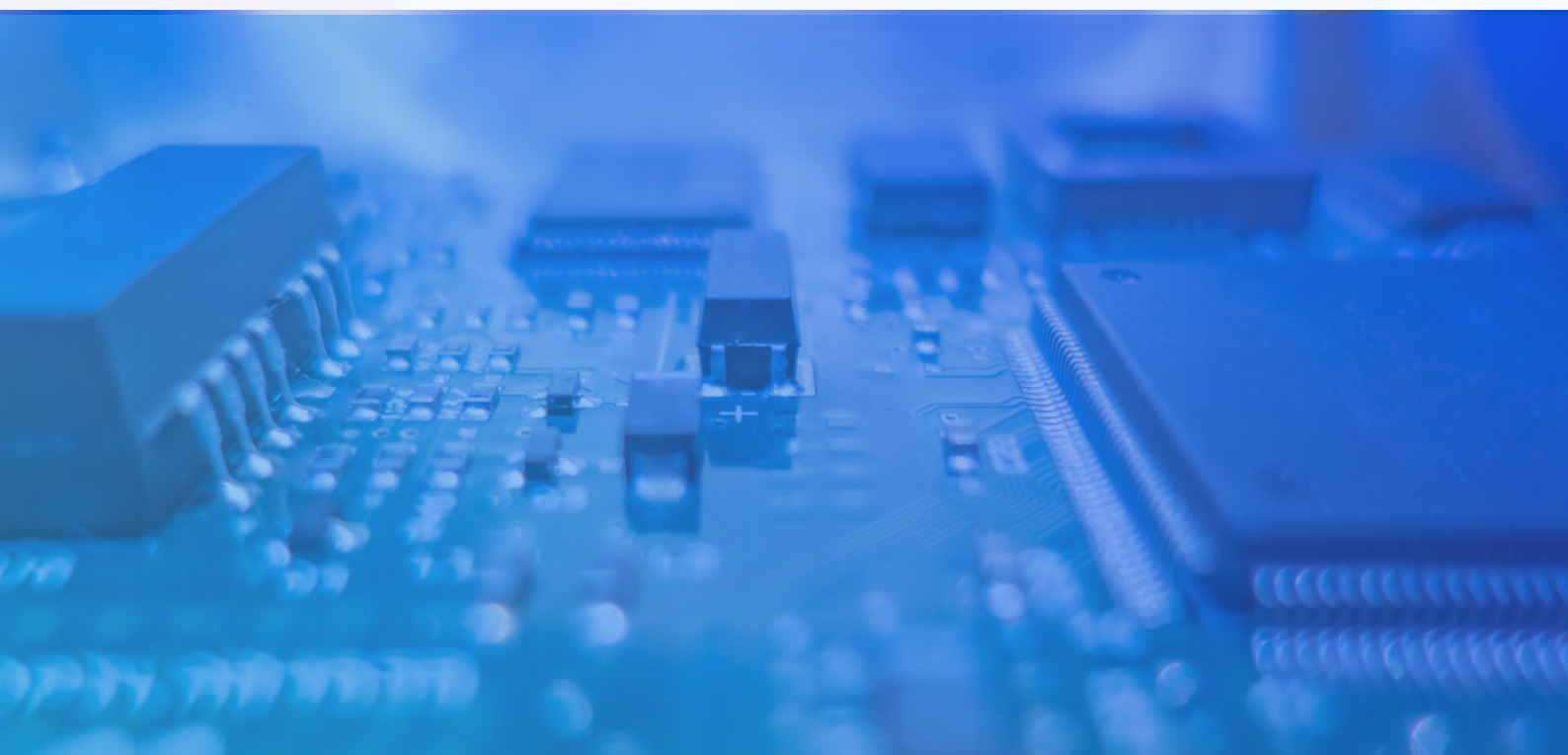
With VersaFile, MENA deployed docuflow for SAP SuccessFactors connected to a secure governed repository. The solution automatically generated employee folders from metadata, routed documents to the correct locations, and stored sensitive records in access-controlled areas. Operating as a managed SaaS, the system shifted ownership from IT to HR while centralizing administration, monitoring, and updates.

Implementation Highlights

MENA's migration was straightforward: files for 900 employees were extracted from archive storage and organized into governed folders. This simpler structure contrasted with other large-scale file-level migrations but followed the same automated model, simplifying support and lowering cost of ownership.

Outcomes

MENA now operates with a single, governed repository for HR records, structured with consistent taxonomy and strict access controls. Folder creation, tagging, and archival are automated, significantly reducing manual effort. Sensitive data is segmented systematically, giving HR a future-ready, compliant foundation without adding overhead for IT.





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